

### **DELIVERY OF PERSONAL PROPERTY**

- \*\* At least 95% of all single/unaccompanied soldiers permanently returning from deployment will have their stored personal property delivered on the requested delivery date. Stored property that cannot be delivered on the requested date will be delivered within 48 hours of the initial requested delivery date.
- \*\* By now you should have let your chain of command know of your need for personal property delivery. If you don't have a delivery date upon your return, see your Rear Detachment Commander so he/she can set up your delivery.
- \*\* Just a reminder--you must remain at your quarters on the confirmed delivery date to receive your property.

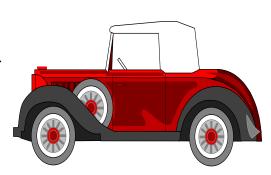
## PERSONAL PROPERTY CLAIMS

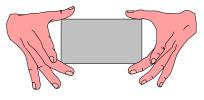
- \*\* Unfortunately, not all of your property may be in great shape after it is delivered. You have 70 calendar days from the date the movers deliver your HHGs to notify your local JAG claims office of any loss or damage. DD Form 1840/1840R is used to provide this notice. The movers will provide you a copy of this form on date of delivery. You must note any obvious loss or damage on DD Form 1840 before the movers leave. If you discover any loss or damage after the movers leave, note the damage on the reverse side of DD Form 1840 (labeled 1840R) and take it to the JAG claims office within 70 calendar days of the delivery date. The claims office can give you the required claims forms at that time.
- \*\* After you provide notice, you must file your claim at the claims office within two years of the date of delivery. If you do not, the claim is not payable.
- \*\* Property lost or damaged while on deployment and during transportation back from deployment may also payable under appropriate circumstances.
- \*\* If you need any assistance or any of the required forms, contact your local JAG claims office.



#### POV RE-REGISTRATION and DRIVERS LICENSE RENEWAL

POV RE-REGISTRATION USAREUR Registry suspended registrations of POVs turned into designated USAREUR ASG/BSB storage sites. When you return from deployment you only need to reactivate insurance and turn in a new "double white" insurance card (proof of insurance in Germany) to any USAREUR/USAFE Field Registration Station to receive a no-cost registration document. The new registration document, valid for the time which remained on the previous registration (or a minimum of 30 days if the time remaining was less) will be stamped "Deployment Returned" and is necessary to retrieve the POV from storage.

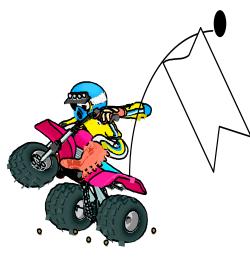




LICENSE RENEWAL You may renew your expired driver's license upon return from deployment without retaking the written test. However, you must complete the eye test, application, and pay the renewal fee of \$10.00 at any USAREUR/USAFE Drivers Testing Station to receive a new license valid for six years.

## **RETRIEVAL OF POV**

- \*\* Soldiers retrieving their POVs from government storage facilities must first reinstate their insurance policy (double white card as proof) and re-register the vehicle in an operational status.
- \*\* Prior to returning from deployment, soldiers must notify their unit commander of their need to retrieve their POV from storage. This notification should be early enough to allow the Rear Detachment Commander (RDC) approximately 10 days to notify the local PMO vehicle Registrar and the POV storage site manager through the BSB. PMO coordinates unit processing time and location through the Rear Detachment Commander.
- \*\* Upon presentation of a valid double white insurance card and valid drivers license, the local PMO vehicle registry office issues a new <u>no-cost</u> registration document that reflects credit for months deployed.



- \*\* On date of appointment, bring the new registration document, copy of the DD Form 788, and fuel coupons to storage site. You, along with storage site personnel, will conduct a joint condition report of the vehicle and a safety inspection prior to the vehicle being released for highway operations. Transportation to the POV storage site is coordinated between the RDC and the local Transportation Motor Pool (TMP).
- \*\* Storage site personnel will assist in jump-starting vehicles with discharged batteries, inflate any low tires, and arrange towing service for vehicles with mechanical problems. Strip maps to the nearest AAFES, ESSO, and local gas stations will be provided at the storage site.

# **POV CLAIMS**

- \*\* Inspect your vehicle thoroughly at the time of pickup. List all damages on the back of DD Form 788 during a joint inspection with storage site personnel. Failure to list damages at delivery will normally result in denial of the claim.
- \*\* You have two years from the date of delivery to file your claim. Pick up required forms at your local JAG claims office.

